

## Past due on bills? LIHEAP might help

This time of year in Arkansas, we're still concerned with trying to keep cool.

But the COVID-19 pandemic might have turned up the heat on lower-income members trying to keep up with their electricity bills.

On July 20, Gov. Asa Hutchinson announced Arkansas has been allocated \$8.2 million in federal Coronavirus Aid, Relief and Economic Security (CARES) Act funding "that will allow us to provide additional assistance for those who are struggling with their electricity bills."

Our cooperative does not administer these funds, but we want to direct you to those who do. Read on for "How to Get Help."

The Supplemental Crisis Program, offered as of July 27, is what Arkansas Energy Office Associate Director Mitchell Simpson calls "an exciting relaunch" of LIHEAP, which stands for Low Income Home Energy Assistance Program, adding it "will assist low-income Arkansans who have accumulated larger than normal past-due balances."

Simpson emphasized three points about the Supplemental Crisis program:

- "It differs from the traditional program, which is utility-focused, by not only focusing on utility," but also including those who have "depleted their supply of winter fuel, such as propane, natural gas or even wood."
- "The maximum benefit has increased from \$500 per household to \$1,500 per household for the crisis program."
- "Typically the crisis program requires an applicant to provide a shut-off notice. During this time, especially when folks are affected by COVID-19, applicants

can submit a past-due notice to qualify for the crisis program."

According to Simpson, \$6.97 million will go to the Supplemental Crisis Program, and \$1.23 million will go to a Summer Cooling Program, which Simpson clarified "is for low-income qualifying folks. In addition to being income-eligible, they must also meet one of four other qualifying conditions." A household must have either: an elderly family member; a disabled family member; a child age 5 or younger; or a family member with a verified medical condition requiring air conditioning.

Hutchinson said these programs will extend through "Sept. 30 of 2021 or until that \$8.2 million is expended."

### How to Get Help

#### 1. Find out if you qualify

See the included table or visit [benefits.gov/benefit/1542](https://benefits.gov/benefit/1542) online to see the maximum household income per year based on family size. For example, a household of four would need to make no more than \$39,300 per year/\$3,275 per month before taxes to qualify for LIHEAP.

#### 2. Contact your Community Action Agency

LIHEAP is operated by a network of 15 Community Action Agencies (CAA), which serves all 75 counties. We've included a list showing how to contact the CAA in each county. You can also visit [acaaa.org](https://acaaa.org) online.

Maximum income for LIHEAP eligibility		
Household Size	Annual Income	Monthly Income
1	\$20,352	\$1,696
2	\$26,616	\$2,218
3	\$32,880	\$2,740
4	\$39,300	\$3,275
5	\$46,020	\$3,835
6	\$52,740	\$4,395
7	\$59,460	\$4,955
8	\$66,180	\$5,515
9	\$72,900	\$6,075
10	\$79,620	\$6,635

### STATEMENT OF NONDISCRIMINATION

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

1. Mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410

2. Fax: (202) 690-7442; or

3. Email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

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# Contact the Community Action Agency in your county for a LIHEAP Application.



ARKANSAS ENERGY & ENVIRONMENT | DIVISION OF ENVIRONMENTAL QUALITY | ARKANSAS ENERGY OFFICE

**ARKANSAS** (CDCAA)  
1-877-915-7544

**ASHLEY** (SEACAC)  
870-853-8606

**BAXTER** (OOI)  
870-425-5118

**BENTON** (OHC)  
OHC.LIHEAP@OHCNWA.ORG

**BOONE** (OOI)  
870-741-2089

**BRADLEY** (SEACAC)  
870-226-2668 x319 or 307

**CALHOUN** (CADC)  
501-326-6229

**CARROLL** (OHC)  
OHC.LIHEAP@OHCNWA.ORG

**CHICOT** (SEACAC)  
870-265-3379

**CLARK** (CADC)  
501-326-6229

**CLAY** (BRAD)  
870-857-6308

**CLEBURNE** (CAPCA)  
877-699-6924

**CLEVELAND** (CDCAA)  
1-877-915-7558

**COLUMBIA** (CADC)  
501-326-6229

**CONWAY** (ARVAC)  
479-229-4861 (EXT 0)

**CRAIGHEAD** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**CRAWFORD** (C-SCDC)  
UTILITIES@CSCDCCAA.ORG

**CRITTENDEN** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**CROSS** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**DALLAS** (CADC)  
501-326-6229

**DESHA** (SEACAC)  
870-222-3392

**DREW** (SEACAC)  
870-460-0842

**FAULKNER** (CAPCA)  
501-358-8653

**FRANKLIN** (ARVAC)  
479-229-4861 (EXT 0)

**FULTON** (NADC)  
870-895-3628

**GARLAND** (CSO)  
CSO\_LIHEAPHELP@CSOARKANSAS.ORG

**GRANT** (CDCAA)  
1-877-915-7552

**GREENE** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**HEMPSTEAD** (CADC)  
501-326-6229

**HOT SPRING** (CADC)  
501-326-6229

**HOWARD** (CADC)  
501-326-6229

**INDEPENDENCE** (NADC)  
870-793-2561

**IZARD** (NADC)  
870-368-4329

**JACKSON** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**JEFFERSON** (CDCAA)  
1-877-915-7561

**JOHNSON** (ARVAC)  
479-229-4861 (EXT 0)

**LAFAYETTE** (CADC)  
501-326-6229

**LAWRENCE** (BRAD)  
870-886-5461

**LEE** (M-DCS)  
870-295-2125

**LINCOLN** (CDCAA)  
1-877-915-7559

**LITTLE RIVER** (CADC)  
501-326-6229

**LOGAN** (ARVAC)  
479-229-4861 (EXT 0)

**LONOKE** (CADC)  
501-326-6229

**MADISON** (OHC)  
OHC.LIHEAP@OHCNWA.ORG

**MARION** (OOI)  
870-425-5118

**MILLER** (CADC)  
501-326-6229

**MISSISSIPPI** (MCAEOC)

• **BLYTHEVILLE**  
870-763-0483

• **LEACHVILLE**  
870-539-6604

• **MANILA**  
870-561-4533

• **OSCEOLA**  
870-563-6819

• **WILSON**  
870-655-8412

**MONROE** (M-DCS)  
870-747-5610

**MONTGOMERY** (CADC)  
501-326-6229

**NEVADA** (CADC)  
501-326-6229

**NEWTON** (OOI)  
870-741-2089

**OUACHITA** (CADC)  
501-326-6229

**PERRY** (ARVAC)  
479-229-4861 (EXT 0)

**PHILLIPS** (M-DCS)  
870-338-3411

**PIKE** (CADC)  
501-326-6229

**POINSETT** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**POLK** (ARVAC)  
479-229-4861 (EXT 0)

**POPE** (ARVAC)  
479-229-4861 (EXT 0)

**PRAIRIE** (M-DCS)  
870-998-2005

**PULASKI** (CADC)  
501-326-6229

**RANDOLPH** (BRAD)  
870-892-4547

**SALINE** (CADC)  
501-326-6229

**SCOTT** (ARVAC)  
479-229-4861 (EXT 0)

**SEARCY** (OOI)  
501-757-0155

**SEBASTIAN** (C-SCDC)  
UTILITIES@CSCDCCAA.ORG

**SEVIER** (CADC)  
501-326-6229

**SHARP** (NADC)  
870-994-7353

**ST. FRANCIS** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**STONE** (NADC)  
870-269-4381

**UNION** (CADC)  
501-326-6229

**VAN BUREN** (OOI)  
501-757-0155

**WASHINGTON** (EOAWC)  
479-872-7479

**WHITE** (CAPCA)  
501-279-2015

**WOODRUFF** (CRDC)  
LIHEAPINFO@CRDCNEA.COM

**YELL** (ARVAC)  
479-229-4861 (EXT 0)

my co-op

**HAPPY LABOR DAY**  
2020

## Holiday Closing

The offices of C & L Electric Cooperative will be closed on Monday, Sept. 7, for Labor Day.

Have a safe and happy holiday.